

Name:
Room n°:
Date:

Number of people:
Number of nights:
Expected check-in time:

HOUSE RULES Sport Hostel

We are a Sport Hostel and focus on people who are looking for a fun, sporty and healthy experience in Knokke-Heist. Our prices are competitive, but we do not target such an audience. To avoid misunderstandings and abuses, we have therefore drawn up strict house rules. With a normal stay there will be a good relationship between all parties. However, if your stay is not in accordance with the values that our club and Sport Hostel stand for, the house rules will be applied without exception.

Arrival: Upon arrival, please register at the reception. We register your data, as well as your identity card and credit card number (visa or mastercard), a normal debit card will not be accepted. **You cannot stay with us without a credit card as guarantee, even if you have already paid for your stay.** The amount paid is non-refundable. Failure to comply with our house rules including any damage and violation will be charged to your credit card, for you and your entire party.

When you check-in, you will receive a key for your room, for which a deposit of €20.00 CASH is required per key. When you return the key AND if no damage or nuisance has occurred to Lakeside Paradise or its clients, you will receive this deposit back.

Breakfast: You can order breakfast à la carte via our outside "Tikibar".

Breakfast can be ordered at the bar itself starting from 9AM until 11AM. You can select your own drink/pastry/yogurt/fruit/etc via the menu.

Reservation is not possible for the breakfast à la carte, you order & pay at the Tikibar. First come, first served- breakfast is valid until availability.

Only water is allowed in the rooms. Any violation will be fined with € 100 pp.

Visit: Only paying guests of the youth hostel are welcome in the youth hostel. If you still want to receive visitors, you can meet with these people in our clubhouse. Only registered and paying people can stay overnight. Any violation will be fined with a fine of € 100 pp.

Night rest: Take into account and respect the other guests. There is complete silence between 10:00 pm and 08:00 am. These hours are laid down in the Knokke-Heist police regulations. Avoid noisy conversations. Parties and events are not allowed!

If intervention is required in the event of noise nuisance, a fine of €100 pp will be charged. Nightly intervention = €500 per infraction.

Departure: On the day of departure you have to take off the bed linen and put it on the bed. You must vacate the rooms by 11:00 at the latest. An extra night can be charged when you hand in a key late (at 11:00 am at the latest).

Alcohol, drugs and smoking: The use of alcohol in the youth hostel and the use of drugs on the entire Lakeside Paradise site is not allowed! Smoking in the youth hostel is prohibited by law. (Legislative Decree No. 8 of 25/11/2004). In case of violation and non-compliance with these rules, you are no longer welcome and we will end your stay. The amount already paid is non-refundable and an extra fine of € 500 per fraction is charged.

Music: When using electronic media, keep in mind the other guests.

Damage: In case of damage to the room, we ask you kindly to report this to the reception. The damage caused by you will be charged to your account. This will also be taken into account in extreme cases of soiling of the room or other parts of the youth hostel (corridor, toilet, sanitary ...). In case of violation and failure to respect the standards of household order and hygiene, you are no longer welcome and we will end your stay.

Fire: The use of fire or candles is strictly forbidden in the rooms. In case of fire, follow the escape routes (present in the room). Inactivation or unnecessary activation of fire alarm systems will result in a fine of € 500. The emergency door can only be used in emergency situations. Any abuse will be fined with € 100.

Theft: Do not leave valuables unattended. Lakeside Paradise is not liable.

Useful phone numbers: Urgency / Police 112 Anti-poison center: +31 (0) 70 245 245; Frank Vanleenhove (manager) 0475 / 666.927; Natalie Camerlynck (manager) 0474 / 470.009
In case of violation of the house rules, our sports hostel reserves the right to deny the person or persons concerned access to our youth hostel !! The operators and employees of Lakeside Paradise have the right to enter all rooms at any time.

Minors: **Youth below -18 years are not allowed to stay in our Sport hostel without parental supervision! Persons under the age of -18years must be accompanied by minimum 1 parent (=only a mother/father of the minor), a friend or acquaintance is NOT considered as a parent!!! The parent need to overnight in the same room during te complete stay. The entire room must be booked and can not be shared with other guests. Without parental supervision (=only a mother/father) you can not stay with us, even if you have already paid for your stay. There will be NO refund either!*

Parking: The car park is owned by the municipality and is placed with the AGSO service. In case of problems with the parking please contact Interparking via 050/339030 or by mail at info@agsoknokke-heist.be

I hereby confirm that I agree with the house rules of Lakeside Paradise and I give lakeside paradise permission to collect money from my visa / mastercard /... for the nuisance or damage caused by my stay at the hostel.

Read & approved + signature

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